

OFFICE FOR DISPUTE RESOLUTION

Resolution Meeting Facilitation (RMF)

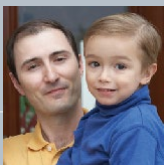
The **first 30 days** after a parent requests due process is considered a **resolution period**. A **Resolution Meeting** must be held, unless both sides agree to waive it or agree to mediation instead. If both parties believe a neutral third party at the Resolution Meeting will increase the likelihood of reaching agreement, ODR will send a facilitator free of charge.

The **facilitator** will ...

- n Help the parties focus on the student
- n Maintain impartiality
- n Strive for open communication
- n Help to resolve disagreements

Benefits of RMF can include:

- n Improved relationships between parents and school representatives
- n Identification of new options to address unresolved issues
- n Improved chances of reaching agreement, making a stressful and costly due process hearing unnecessary



The **Office for Dispute Resolution (ODR)** provides the following resources for parents and educators:

- n **Special Education ConsultLine**
- n **IEP Facilitation**
- n **Training Programs**
- n **Mediation**
- n **Due Process Coordination**
- n **Resolution Meeting Facilitation**

The **Office for Dispute Resolution (ODR)** provides resources for parents and educators to resolve disagreements about a child's special education program before due process. Services are free:

n Special Education Consultline

Parent telephone helpline

n IEP Facilitation

IEP Team facilitators to assist in effective communication among team members

n Mediation

Trained mediators to help parents and educators reach agreement

n Training

Programs to enhance successful conflict resolution at the local level using effective communication and resolution strategies

n Due Process

Coordination of due process hearings in which disagreements are resolved by the decision of a hearing officer

n Resolution Meeting Facilitation

Facilitation to help parents and educators reach agreement during a Resolution Meeting



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CALL US ...

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TTY USERS: PA Relay 711

VISIT US ON THE WEB ...

www.odr-pa.org

