



**ODR Stakeholder Council Meeting  
September 21, 2023  
Meeting Minutes  
Office for Dispute Resolution  
6340 Flank Drive  
Harrisburg, PA 17112**

**Participants**

Cindy Duch  
Betsy Gustafson  
Nancy Giacomini  
Lenny Greaney  
Jill Hrinda-Patten  
Christa Jones  
Heidi Konkler-Goldsmith  
Amy McShane  
Edward Titterton, Esquire  
Jane Williams, Esquire

**ODR**

Kerry Smith, ODR Director  
Samantha Pudloski, ODR Program Manager  
Heather Doyle, Administrative Project Specialist  
Jake McElligott, Hearing Officer

**Minutes**

The June 15, 2023 Stakeholder Council (SC) meeting minutes were adopted as written and will be published on the ODR website in both English and Spanish.

**Due Process Updates**

An ODR hearing officer presented on due process trends. Topics of discussion included new requests compared to the last few years; hearing officer settlement conference usage; and hearing venues.

The meeting ended at 11:15am. The next quarterly meeting of the Stakeholder Council, December 14, will be a written update to the Council due to scheduling conflicts with SEAP.