



**ODR Stakeholder Council Meeting
June 18, 2026
Meeting Minutes
Office for Dispute Resolution
6340 Flank Drive
Harrisburg, PA 17112**

Participants

Betsy Gustafson
Luz Hernandez
Conny James
Staci Kenney
Amy McShane
Stephanie Tecza
Jane Williams

ODR

Brian Ford, ODR Director
Ashley Smith, ODR Program Manager
Heather Doyle, Administrative Project Specialist

Minutes

The March 2026 Stakeholder Council (SC) meeting minutes were adopted as written and will be published on the ODR website in both English and Spanish.

ODR Updates

ODR is looking at preliminary data ahead of the close of FY 2025/2026 and will soon begin pulling data for the annual report.

The SC briefly discussed due process hearing formats, as well as case dismissals.

ODR has updated its IEP Facilitation brochure with new formatting and language clarifying that it is a state-sponsored service.

ConsultLine Update

The ODR Program Manager provided an update on ConsultLine. The most discussed issues for the quarter include IEP content, due process hearings, and mediation.

ODR will be hiring a new ConsultLine Specialist.

ODR is discussing with BSE and OCDEL on whether early intervention should be integrated into ConsultLine's services.



Stakeholder Council Updates

An SC Member shared updates to early intervention complaint information on the PDE website, with plans to implement similar changes on the DHS website.

The meeting ended at 10:46am. The next quarterly meeting of the Stakeholder Council will be held on Thursday, September 3, 2026.