



The Office for Dispute Resolution (ODR)

provides the resources for parents and educators to reach agreement on a child's special education program.

Service	Description	Outcomes
IEP Facilitation	A neutral facilitator attends the Individualized Education Program (IEP) meeting to help the parent and other IEP team members engage productively in the IEP process	IEP Team reaches agreement on the content included in the IEP
Mediation	A qualified, impartial mediator manages a confidential meeting that brings parents and public agencies together to explain their understanding of the issues and to develop mutually-acceptable solutions	Parent and school reach agreement on some or all of the issues involved in their dispute, and sign a legally binding mediation agreement
Evaluative Conciliation Conference (ECC)	<p>A consultant provides a confidential assessment of each party's case based on the position paper and supporting documents the parties submit.</p> <p>The consultant offers to assist the parties in discussions about how to resolve the dispute.</p>	After the consultant provides a confidential assessment, the parties discuss how to resolve the dispute. These discussions may result in a legally binding settlement agreement.
Resolution Meeting Facilitation	A neutral facilitator attends the mandated Resolution Meeting to assist parties in discussions about the due process complaint and possible options for resolution	Parent and school reach agreement on issues contained in the due process hearing request and sign a legally binding settlement agreement



Office for Dispute Resolution

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